

General presentation of ISO 9001 requirements

Training objectives:

- to explain the general terms and principles of quality management, according to ISO 9000:2015 - Quality Management Systems. Fundamentals and vocabulary
- to present the requirements for a quality management system, according to ISO 9001:2015 - Quality Management Systems. Requirements
- to prepare the participants regarding the specific standard language, necessary for a successful implementation of the quality management system

Subjects:

- basic terms and definitions in quality management
- the quality management principles
- ISO 9001:2015 requirements
 - Chapter 1 - Scope
 - Chapter 2 - Normative references
 - Chapter 3 - Terms and definitions
 - Chapter 4 - Context of the organization
 - Chapter 5 - Leadership
 - Chapter 6 - Planning
 - Chapter 7 - Support
 - Chapter 8 - Operation
 - Chapter 9 - Performance evaluation
 - Chapter 10 - Improvement

Who should attend?

- top and middle management
- quality managers
- the entire personnel involved in the design, implementation, operation and / or maintenance of the quality management system
- the personnel responsible for the design, implementation, operation and / or maintenance of other management systems: environment, occupational health and safety, product safety etc.

Other info:

- duration: 2 days x 4 hours / day
- the training materials are customized and contain exercises and applications based on your company profile
- previous participation in such training is not mandatory, but it is recommended for the participants to possess general knowledge regarding the business practice and the management systems
- participation certificates are awarded at the end of the training