

Consultancy for quality management system maintenance and improvement

Objective:

- ensuring the operation and the continual improvement of the quality management system, by respecting its procedures and instructions, as well as by customizing these to the company changes

During this stage, consultancy is provided for:

- implementing corrective actions, in order to improve the effectiveness of the QMS:
 - dealing with the non-conformities and recommendations received after the internal audit
 - dealing with the non-conformities and recommendations received after the previous external audit from the certification company
- preparing the necessary records for QMS operation (e.g. measurements of key performance indicators, training plans, training minutes, suppliers evaluation etc.)
- performing the management review, according to ISO 9001:2015 requirements

Other info:

- the duration of this step varies, due to the level of involvement from your personnel in the operation of QMS, as well as to the number and complexity of the audit remarks (both internal and external)
- this type of consultancy can be also provided as subscription - monthly, quarterly, half-yearly, yearly - depending on your company needs