

Internal audit of the quality management system

Objective:

- evaluation of the implemented quality management system, regarding the conformity with ISO 9001:2015 requirements

In this step:

- an internal audit of the QMS is planned and performed, according to ISO 9001:2015 requirements and taking into consideration the guidelines of ISO 19011:2011
- an audit report is prepared, by which both the strengths and the weaknesses (non-conformities, recommendations) of the QMS are communicated to your company management

Other info:

- the duration of this step varies, depending on your company size (number of positions, number of employees), as well as on the processes complexity
- if you have any internal auditors in your company, they have the opportunity to improve their auditing techniques by effectively participate in this audit, as trainees
- according to ISO 9001:2015 requirements, this internal audit must be performed at planned intervals - monthly, quarterly, half-yearly, yearly - depending on your company needs